AMENDMENTS TO THE CLAIMS

Amendments to the claims are reflected in the following listing, which replaces any and all prior versions and listings of claims in the present application.

1. (Currently Amended) A method for object identification in connection with a computer utilizing software applications, comprising the steps of:

determining a context of a user's actions wherein the action is selected from the group of manual action, computer-based action, or combinations thereof, wherein each action generates business process data originating from a user input, by comparing a first set of the business process data with a second set of the business process data;

determining a final goal of a the user's actions chosen from at least one intermediary goal by mapping the context to the at least one intermediary goal;

based on the context and the final goal, determining a path for the user to reach the goal; and

determining process aids and guidance for use by the user to aid in reaching the final goal.

2. (Currently Amended) A method for knowledge object generation and deployment in connection with a computer utilizing software applications, comprising the steps of:

capturing ~~user~~ an interactions of a user with a software applications wherein the interaction is selected from the group of manual interaction, computer-based interaction, or combinations thereof, wherein each interaction generates a set of business process data;

modeling processes being performed by the user during the interactions;

generating knowledge content including:

defining a context of the interactions by comparing a first set of the captured business process data with a second set of the captured business process data,

providing at least one of documentation and training relating to the process; and

deploying the knowledge content as knowledge objects to a user device.

3.   (Original) A method as claimed in claim 2, wherein said generating knowledge content includes providing best practices for the process.

4.   (Original) A method as claimed in claim 2, wherein said deploying is through a web server to a browser of a user device.

5.   (Original) A method as claimed in claim 2, further comprising the step of: depositing said knowledge objects in a repository prior to said step of deploying.

6.   (Original) A method as claimed in claim 5, further comprising the step of: providing access to said repository by a developer.

7.   (Original) A method as claimed in claim 2, further comprising the step of: incorporating third party content with said knowledge objects.

8.   (Original) A method as claimed in claim 2, further comprising the steps of: providing said knowledge objects as templates; and editing said templates.

9.   (Original) A method as claimed in claim 8, wherein said editing of said templates includes at least one of: sentence templates, document templates, offline templates, coach templates and internet data transfer templates.

10.   (Currently Amended) A software developer's tool kit, comprising: a tool kit for developers of software, including:
a core technology component comprising a function selected from the group of capture, inspect, track, notify, playback, and combinations thereof;
a programming interface to a system; and
an interface to system process files.

11.   (Original) A software developer's kit as claimed in claim 10, wherein said system process files are XML files.

12.   (Original) A software developer's kit as claimed in claim 11, wherein said XML files include captured process files of a user performing a process.

13.   (Original) A software developer's kit as claimed in claim 12, wherein said XML files further include edited process files of a to-be process.

14.   (Currently Amended) A system for knowledge object generation <u>in connection with a computer utilizing software applications</u>, comprising:

process capture elements operable to capture <u>an</u> ~~user~~ interaction with software applications <u>generated by at least one user's performance of a business process, wherein said capturing includes capture of data generated by at least one action of the at least one user wherein the action is selected from the group of manual action, computer-based action, and combinations thereof</u> as captured processes;

a storage connected to receive and store said captured process;

a knowledge <u>object</u> content layer connected to receive said captured processes from said storage for analysis of content;

a presentation layer connected to receive said content of said knowledge <u>object</u> content layer to present said content as templates; and

a deployment layer connected to receive said templates from said presentation layer and provide said templates to a user's device.

15.   (Original) A system as claimed in claim 14, wherein said knowledge content layer includes at least one of the following:

an internet data transfer author to provide context definition;

an analyzer to provide process analysis,

a coach to provide knowledge provisioning as an interface,

a documentor to provide process documentation, and

a simulator to provide training presentations.

16.   (Original) A system as claimed in claim 14, further comprising:

a repository connected to receive templates from said presentation layer and to provide said templates to said deployment layer.